

## Counterfeit, Fraudulent and Suspect Items (CFSI) Policy

Cords Coventry Ltd recognises that there may be risks concerning the supply of Counterfeit, Fraudulent and Suspect Items (CFSI) which are subsequently incorporated into our product(s) and that many customers are now requiring their suppliers to implement processes to prevent this occurring.

Counterfeit/fraudulent material is material whose origin, age, composition, configuration, certification status or other characteristic (including whether the material has been used previously) has been falsely represented in any of the following ways:

- Misleading marking of the material, labelling or packaging.
- Misleading documentation.
- Any other means, including failing to disclose information.

To mitigate any risks, we have implemented several processes:

- Wherever possible, we purchase direct from manufacturers or suppliers who have been evaluated and approved under our Internal Quality System.
- Where this is not possible, we only use suppliers that are able to demonstrate the quality and source of the goods they supply to this company.
- The Cords Coventry Ltd change control process will be used to notify our customers in advance if a new supplier is to be used.
- All materials and components are purchased to agreed specifications.
- Incoming product is accompanied by certification if requested, which is checked against the original Purchase Order.
- Incoming product is inspected for suspect items and validated against purchasing specification in-line with a documented process.
- Any non-conformance is raised with the supplier and material rejected and returned if necessary.

Upon the discovery of counterfeit product supplied, Cords Coventry will conduct a full and thorough investigation and compile a report that will assess the impact of this matter upon all interested parties. If such a matter is found to be sufficiently adverse, then affected customers will be informed immediately.

Dated:

31 MARCH 2021

Director:

